

**First Annual Survey about Health Benefits for Pre-1982 Hires  
Summary of Responses of 11 Kaiser Members**

Dear Retirees: The Retiree Chapter seeks to better understand how effective and adequate your current district-provided benefits are. Please complete this survey by answering these questions as fully as you can. The answers will be compiled and shared among chapter leaders and summarized in a report to you. This pertains to retirees hired before September 7, 1982.

Please submit your responses by the end of the month of October.

Your name: \_\_\_\_\_

Date hired: \_\_\_\_\_ Year retired: \_\_\_\_\_

Insurance provider: Anthem \_\_\_\_\_ **Kaiser Permanente** XXXXXX (check one)

**11 Respondents**

*1. Are you experiencing problems with prescription drug availability?*

No 100% {11/11}

*2. Can you get the exact prescriptions your doctor prescribes, especially brand-name prescriptions?*

Yes 100% {11/11} [Whatever doctor prescribes - may be generics]

*3. Are you experiencing problems with availability of specialists in your area?*

No problems 91% {10/11} Yes 9% {1/11}: Kaiser seems reluctant to spend on lab tests

*4. Do you have reasonable access to care through Medicare-approved providers?*

Yes 91% {10/11} No 9% {1/11} [one person wants more options, such as Essence via Stanford]

*5. Can you get clear answers to your medical questions through the District personnel system?*

Yes 40% {4/10} Have not used this service: 60% {6/10}; [1 no answer]

*6. What medical services or products do you need that you are not currently receiving?*

Coverage is good - 64% {7/11}; None: 9% {1/11}; 9% dental care needed, 9% transportation, 9% monthly chiropractic adjustment {1/11 each}

*7. Have you experienced paying for medical service that your insurance did not pay for fully or in part?*

nothing or very little: 64% {7/11}; Yes: 9% {1/11}: my dental and hearing care; 9% {1/11}: co-pay for ambulance services; 9% {1/11}: emergency room visit; 9% {1/11}: Yes (no details given)